

Mastercard Exclusive Offer & Spend & Win Campaign with KOI Thé

Frequently Asked Questions

1. What is the Mastercard x KOI Thé campaign?

Mastercard and KOI Thé are offering Mastercard cardholders an exclusive offer along with an exciting Spend & Win campaign. During the campaign period, eligible Mastercard cardholders can enjoy a **complimentary Golden Bubble worth BDT 100** and get an opportunity to win exciting rewards, including a **Thailand trip for two**.

2. What is the campaign period?

The campaign is valid until **15 November 2026**.

3. What is the exclusive offer for Mastercard cardholders?

Eligible Mastercard cardholders can enjoy a **FREE Golden Bubble, valued at BDT 100**, with their qualifying purchase at KOI Thé during the campaign period.

4. Who can enjoy the offer and participate in the Spend & Win campaign?

The campaign is open to eligible **Mastercard debit, credit and prepaid cardholders**, subject to the campaign terms and conditions.

5. How can customers avail the complimentary Golden Bubble?

Customers need to make an eligible purchase at participating KOI Thé outlets using their Mastercard during the campaign period to receive the complimentary Golden Bubble, subject to applicable terms and conditions.

6. How does the Spend & Win campaign work?

Customers who make eligible transactions at KOI Thé using their Mastercard during the campaign period will qualify for the Spend & Win campaign. Winners will be determined based on the applicable campaign mechanics and eligible spending criteria.

7. What are the campaign rewards?

The rewards include:

- **1st Prize:** 2-night, 3-day **Thailand package for two**, including airfare and accommodation
- **2nd Prize:** Gadget Voucher
- **3rd Prize:** Gadget Voucher

8. Can a customer enjoy the Golden Bubble offer and also participate in Spend & Win?

Yes. Eligible Mastercard transactions can allow customers to enjoy the exclusive Golden Bubble offer while also qualifying for the Spend & Win campaign, subject to the campaign terms and conditions.

9. Where is the offer available?

The offer is available at **participating KOI Thé outlets in Bangladesh**, subject to outlet availability and campaign terms.

10. Are there any additional terms and conditions?

Yes. The complimentary Golden Bubble and Spend & Win rewards are subject to applicable campaign terms and conditions. Mastercard and KOI Thé reserve the right to modify or discontinue the campaign in accordance with the applicable terms and regulations.